



# 國泰世華銀行胡志明市分行

Cathay United Bank - Ho Chi Minh City Branch

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## ANNOUNCEMENT OF HOLIDAY SCHEDULE FOR LUNAR NEW YEAR OF 2025

Dear Valued Customers,

Cathay United Bank – Ho Chi Minh City Branch (“**CUBHCM**”) thank you for your trusts and banking with us over the years.

In order to help customers be proactive in managing transactions and using banking services, CUBHCM respectfully inform customers of our day-off for 2025 Lunar New Year, as follows:

- **Monday (27<sup>th</sup> January, 2025) – Friday (31<sup>st</sup> January, 2025): Lunar New Year Holiday**
- **Monday (03<sup>rd</sup> February, 2025): Working normally**

During the holiday period, some products and services of CUBHCM will be TEMPORARILY INTERRUPTED. Some products and services are still SERVED during the holiday season. If you have any questions about using CUBHCM's products and services, please contact:

- **Corporate Banking Customer:**
  - For any concern or feedback on opening and use of account or payment services, during Lunar New Year holiday, please contact the Hotline 028 3825 8768 and press 1 to leave a voice message, we will receive this message and start to handle on the next working day.
- **Consumer Banking Customer:**
  - CUB Vietnam application still operates normally and serves you throughout Lunar New Year holiday.
  - The Customer Service Center will stop accepting calls during Lunar Year Year holiday. Please contact the Hotline 028 3622 6836 on the working day(s) after the holiday. If you need support, you can send an email to: [contact.cub@vn.cathaybk.com](mailto:contact.cub@vn.cathaybk.com), and we will assist you on the next working day.

Wishing you and your family a happy Lunar New Year.

Best regards,

Cathay United Bank – Ho Chi Minh City Branch



**CHOU PIN HUI**

Trưởng Phòng  
Phòng Vận Hành